

## Preface

Since P650HW-31 3.40(IS3) firmware supports many new features, the code size increases and exceeds the memory allocated for FTP and Web. This firmware update issue is listed in release note.

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### Known Issues:

Update firmware issue :

- a. Update firmware by FTP and Web: Can't update firmware from 3.40(IS.0), 3.40(IS.1) and 3.40(IS.2) to 3.40(IS.3) by FTP and Web
  - b. Only update firmware by console
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We propose an alternative (by FTP twice) to help ease the inconvenience of the firmware update by console.

Please also note that because the data structure of IS3 is also increased to support more function, user may not be able to keep old configuration. Please reset to factory default and proceed firmware upgrade task. After f/w upgrade complete, please reconfigure P650HW.

Below is the procedure:

1. Prepare a computer with FTP client
2. Extract the firmware package (.zip) to your local computer
3. Reset P650HW to default configuration. (Press reset button. Please refer to user's manual for more detail.)
4. Run FTP and load the file (340IS2\_100103.bin) to P650HW first
5. After P650HW completes f/w upgrade and reboots, then reload the IS3 f/w (340IS3C0.bin)
6. P650HW f/w upgrade complete and reconfigure again